

# REBUILD ICT-enabled integration facilitator and life rebuilding guidance

María Jiménez Andrés

"This project has received funding from the European Union's Horizon

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No 822215".









## **REBUILD** partners



















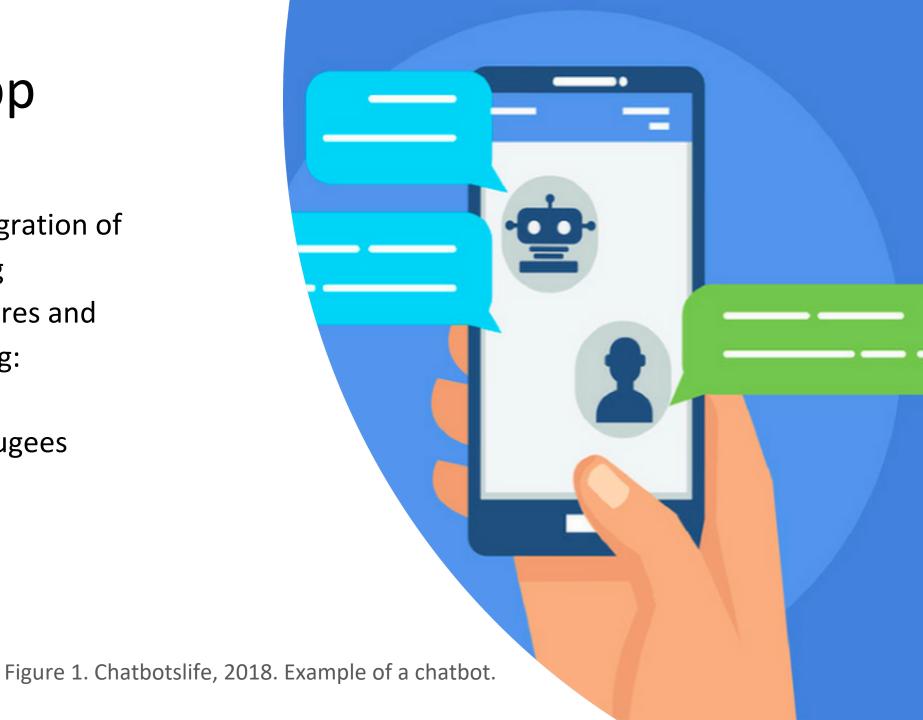




### REBUILD App

ICT tool that help integration of migrants by improving management procedures and communication among:

- migrants and refugees
- local population
- local authorities
- support services
- NGO's



#### Our role in REBUILD

Ethical compliance (in collaboration with VUB)

Research activities that are related to user profiles, user requirements (co-creation and co-design)

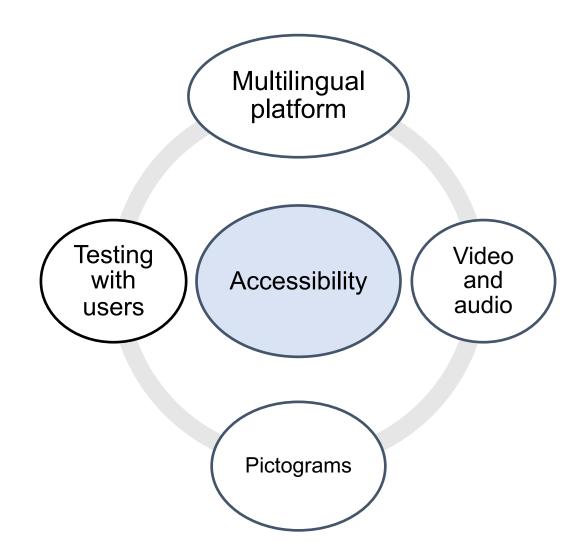
The social mentorship program (in collaboration with FAS)

Testing with end users and piloting

Accessibility (visual communication with pictograms)



## Accessibility of the REBUILD app





 $\begin{array}{c} 1 \\ \hline \end{array} \longrightarrow \begin{array}{c} 2 \\ \hline \end{array} \longrightarrow \begin{array}{c} 3 \\ \hline \end{array}$ 

**FOCUS GROUPS** 

**APRIL 2019** 

FACE-TO-FACE

CULTURAL MARKERS IN THE USE OF TECHNOLOGY

USER REQUIREMENTS FOR APP DEVELOPMENT

VISUAL COMMUNICATION TESTS

OCTOBER 2019 MAY 2020

FACE-TO-FACE AND ONLINE

TEST THE COMPREHENSIBILITY OF A SET OF PICTOGRAMS

VIDEO TESTIMONIALS AND ANIMATIONS

OCTOBER 2020

TESTIMONIALS AND ANIMATIONS TO EXPLAIN THE APP AND ITS SERVICES



 $\begin{array}{c} 1 \\ \hline 1 \\ \hline \end{array} \rightarrow \begin{array}{c} 2 \\ \hline \end{array} \rightarrow \begin{array}{c} 3 \\ \hline \end{array}$ 

QUESTIONNAIRES WITH END-USERS

JUNE-AUGUST 2019

- INDIVIDUAL USERS
- ENTITIES (LOCAL SERVICE PROVIDERS)

CO-CREATION WORKSHOPS AND DATA GATHERING

**NOVEMBER 2019** 

USER-CENTERED METHODS FOR THE DEVELOPMENT OF THE APP

TESTING AND PILOTING

NOVEMBER 2020-FEBRUARY 2021

INDIVIDUAL USERS LOCAL SERVICE PROVIDERS

FIRST TESTING OF THE APP WITH END-USERS

#### Contact us

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Visit the REBUILD website:

www.rebuildeurope.eu





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