Use of languages
Principal working language: catalan (cat)

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Prerequisites
Once you accessed to the master, there are not necessary any extra requirement to realize this module.

Objectives and Contextualisation
Participants in the master have done the subjects 'Diversity and Curriculum' and 'Evaluation and diagnosis of educational needs', for this reason they already have an idea of the principles and most common problems in the field of educational psychopedagogy. Later, at the same time of the current subject, some subjects related to the intervention have been initiated in different educational periods or with different groups of users. Therefore, they know or are learning the spaces and users of the intervention.

This subject analyzes and deepens on the models and practices that go with the organization, management and development of territorial support services that channel demands and provide support to schools and other institutions that require it. Its focus, for this reason, on knowledge and on the analysis of organizational systems, management systems and leadership systems of institutions and educational psychology services. His knowledge is essential for the psychopedagogue for the professional activity space and for the fact of being a reference for the evaluation of educational needs and the interventions on the school environment.

The objectives of the subject are:
1. Understand the organization and functioning of educational psychopedagogical support services.
2. Analyze the models of organization and functioning of educational psychopedagogical support services.
3. Delimitate strategies for work with the psychopedagogical support services.
4. Design and develop proposals for intervention which consider the nature and the functions of educational psychopedagogical services.

Skills
- Advise teaching professionals on measures for attention to diversity in the organisation and the design, implementation and evaluation of teaching and learning processes.
- Continue the learning process, to a large extent autonomously
- Critically analyse one's own work and use resources for professional development.
- Manage and engage educational teams to provide an appropriate response to the educational psychology needs of pupils, groups and organisations.
• Organise educational psychology services that promote collaboration between formal and non-formal teaching centres and with other local organisations and resources.
• Solve problems in new or little-known situations within broader (or multidisciplinary) contexts related to the field of study.
• Work in and with unidisciplinary or multidisciplinary teams and participate actively as a member of the community.

Learning outcomes

1. Analyse the functionality of the different internal and external educational psychology services in schools, so as to provide an appropriate response to the educational needs of pupils and groups.
2. Collaborate in managing and developing the work of teaching staff so as to give a coordinated response that is effective from the perspective of educational psychology.
3. Continue the learning process, to a large extent autonomously
4. Critically analyse one's own work and use resources for professional development.
5. Design actions that help to engage social and educational teams in attending to the varying educational needs of individuals and groups.
6. Design mechanisms for intra- and inter-professional coordination of the different educational psychology, social, and healthcare services, towards the improvement of educational performance.
7. Design proposals for teaching and organisational planning in order to improve educational response measures in educational psychology guidance and intervention.
8. Design protocols for derivation to external services based on criteria of efficiency.
9. Involve them jointly all management teams, teachers and educational specialists, formal and informal institutions, the assessment of educational needs, considered both individually and in groups.
10. Lead the design, development and implementation of global development programs and unique projects in community context
11. Set up and plan guidance and counselling programmes/services with the aim of optimising teaching-learning processes and the academic performance of secondary-school pupils.
12. Set up protocols for derivation to external services through mechanisms for the intra- and inter-professional coordination of the different educational psychology, social, and healthcare services.
13. Solve problems in new or little-known situations within broader (or multidisciplinary) contexts related to the field of study.
14. Work in and with unidisciplinary or multidisciplinary teams and participate actively as a member of the community.

Content

When specifying the contents, you must consider the following descriptors:

1) schools and school - social system : relations and complementarity.
2) The role of government (local, regional and state ) in the psicopedagógica task. regulatory and operational framework.
3) four-dimensional model of psycho-pedagogical support services. Typology and development of different services.
4) Public programs of psycho-pedagogical support .
5) Cabinets, programs and private initiatives psicopedagógico support.
6) Networks and collaborative work between institutions.

Methodology

The development of this subject will focus the intervention on the user needs and on the possibilities of the user formation. It is understood that the student is active and autonomous during the learning process and that
he has the support of the teacher. In this sense, teachers will support the students all the time: he is going to bring the necessary information and resources to generate learning (master classes, lectures selection, bibliographic guidance...) and he is going to accompany the student in their autonomous learning, proposing activities as more diversified as possible (individual, in groups, about reflection, Internet search, analysis of case studies...).

### Activities

<table>
<thead>
<tr>
<th>Title</th>
<th>Hours</th>
<th>ECTS</th>
<th>Learning outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Type: Directed</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Presencial large group (lecture and workshops application)</td>
<td>60</td>
<td>2.4</td>
<td>2, 5, 6, 7, 11</td>
</tr>
<tr>
<td><strong>Type: Supervised</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>group analysis of documents</td>
<td>35</td>
<td>1.4</td>
<td>1, 6, 8, 11, 12</td>
</tr>
<tr>
<td>specialized tutoring monitoring</td>
<td>10</td>
<td>0.4</td>
<td>1, 6, 8, 11, 12</td>
</tr>
<tr>
<td>Work in cooperative groups</td>
<td>20</td>
<td>0.8</td>
<td>1, 6, 8, 11, 12</td>
</tr>
<tr>
<td><strong>Type: Autonomous</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individual analysis of documents</td>
<td>40</td>
<td>1.6</td>
<td>5, 7, 12</td>
</tr>
<tr>
<td>Consultation and reading the recommended bibliography</td>
<td>40</td>
<td>1.6</td>
<td>5, 7, 12</td>
</tr>
<tr>
<td>Organization documentation</td>
<td>25</td>
<td>1</td>
<td>5, 7, 12</td>
</tr>
<tr>
<td>Test Preparation</td>
<td>20</td>
<td>0.8</td>
<td>5, 7, 12</td>
</tr>
</tbody>
</table>

### Evaluation

a) What will be evaluate?

The degree of assimilation of the worked contents (point 7 of this guide) and of the learning outcomes (point 6 of this guide).

b) When we evaluate?

We consider that there are three key moments in the evaluation of the course: the initial evaluation, continuous evaluation and final evaluation.

- The initial evaluation will help us to determine the initial level of student of the knowledge about the subject and the experiences to work in group, autonomous, etc.... in order to adapt the program to their needs.

- The continuous evaluation will allow us to verify the level of achievement of knowledge to deal with the diversity and particularities of students while making decisions about the rhythm of development of the program.

- The final evaluation is the one that should allow us to check the level of learning achieved, taking into account the objectives and competences of the program, without ignoring the adaptations that have been introduced.

c) How will we evaluate?

The evaluation instruments (evidence) are specified as follows:
- **Attendance and active participation in class (10%)** that can be linked to the delivery of classroom practices.

- **Theoretical and practical exercises (55%).** They will ask for two evidence:
  
a) a presentation in group about the objectives, composition and operation of a privately educational psychopedagogical service (20%) and b) a theoretical test about the contents worked (35%)

- **Portfolio**, understood as a collection of notes, reflections, readings contributions, documents and classroom practices (30%)

- **Self-evaluation (5%)**

  The results of the evaluation of each evidence will have to be published in the virtual campus within a maximum period of one month from its realization and they will have to provide a review date within 10 days following its publication.

  According to the rules of the UAB, plagiarism or copying of any work or written test will be penalized with a 0 as the mark of the evidence and will miss the opportunity to make it better, whether the work is individual, or in group (in the latter case, all members of the group will have a 0).

  The attendance at the live sessions is obligatory, the student must attend a minimum to the 80% of classes. Otherwise, the evaluation will figure as a "NOT FILED / A" (NP).

  The treatment of individual cases, questions, suggestions, etc., will have to be exposed to the professor of the corresponding module.

### Evaluation activities

<table>
<thead>
<tr>
<th>Title</th>
<th>Weighting</th>
<th>Hours</th>
<th>ECTS</th>
<th>Learning outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance and participation</td>
<td>10%</td>
<td>0</td>
<td>0</td>
<td>2, 6, 7, 11, 9</td>
</tr>
<tr>
<td>Portfolio and self evaluation</td>
<td>35%</td>
<td>0</td>
<td>0</td>
<td>4, 2, 6, 8, 12, 10</td>
</tr>
<tr>
<td>Theoretical and practical test</td>
<td>55%</td>
<td>0</td>
<td>0</td>
<td>1, 2, 5, 6, 7, 8, 11, 12, 10, 13, 3, 14</td>
</tr>
</tbody>
</table>

### Bibliography


Enllaços web:

AGÈNCIA PER LA QUALITAT DEL SISTEMA UNIVERSITARI DE CATALUNYA, que té referències a l'avaluació de les institucions (http://www.aqu.cat/universitats/index.html) i dels professorat (http://www.aqu.cat/professorat/index.html)

AGENCIA NACIONAL DE EVALUACIÓN DE LA CALIDAD Y ACREDITACIÓN: http://www.aneca.es/
Confederación de Organizaciones de Psicopedagogía y Orientación: http://www.copoe.org/


Serveis Educatius Generalitat de Catalunya: http://www20.gencat.cat/portal/site/ensenyament/