

Business Management

Code: 42660
ECTS Credits: 12

Degree	Type	Year	Semester
4313666 European Union-China. Culture and Economy	OB	0	2

The proposed teaching and assessment methodology that appear in the guide may be subject to changes as a result of the restrictions to face-to-face class attendance imposed by the health authorities.

Contact

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Use of Languages

Principal working language: spanish (spa)

Other comments on languages

para la lectura de textos en inglés

External teachers

Joan Ripoll Alcón

Josep Maria Coll Morell

Prerequisites

Tenir el títol universitari de grau de ciències socials i/o humanits.

Tenir el nivell de espanyol B1 o més i/o el nivell de'Anglès B1.

Haver cursat el mòdul I i II del mateix Màster.

Objectives and Contextualisation

The training objectives of this module focus on the following aspects:

- Acquire and understand the knowledge that provides a basis or opportunity to be original in the development and /or application of ideas, sometimes in a research context.
- Acquire critical and analytical capacity and understand what is a negotiation strategy and highlight the difficulties involved.
- Be conscious that the culture puts conditions in the negotiation and understand the perception of its result and the business reality and the communication of both parties.
- Analyze current changes in negotiation thinking and provide adequate theoretical and conceptual tools to address excellent negotiation through proper intercultural communication.
- Explain the role of professional negotiator who know the creation of certain business strategies to analyze and reflect representative cases. Develop different theories of the negotiation strategy.
- Demonstrate that you have to know and understand the basic principles of the negotiation strategy in the application of theoretical concepts to the analysis and critique of cultural and intercultural phenomena in negotiation.
- Be able to perform a self-analysis of your personal negotiating ability to understand the difficulties of

negotiation and how to solve them.

- To understand what marketing is and to give adequate theoretical tools to be able to put into practice the different marketing strategies and know how to apply the different marketing strategies.
- Know the reality of the regions that comprise the triangle of Spain, America latina and China and their possibilities to understand the role that Spain can develop as a mediator between China and America latina and recognize the pros and aganst of triangulation and know how to detect the key points that have potential in this relationship.
- The Spain-Latin America-China triangulation refers to the strategy set out in the Asia-Pacific Framework Plan of the year 2000 aimed at promoting bilateral trade exchanges between Spain and China, taking advantage of the important presence of Spain in Latin America.
- Latin America stands as a potential bridge for Spanish companies, which could make another continental jump towards China.
- Spain is postulated as a bridge to Latin America for Chinese companies, and Latin America as a bridge to Spain for these last companies. In theory, the first bridge would increase the Spanish presence in China and the other two parts could increase their presence in Spain.
- The fundamental objective of this subject is to develop the analysis of the commercial and financial integration between Spain, Latin America and China, emphasizing the study of the triangulation between China, Latin America and Spain.

Competences

- Apply distinct theoretical models to the analysis of complex discourse types (political, social, economic, business and cultural) from both an intercontinental and intercultural perspective.
- Carry out team work in interdisciplinary and multicultural environments.
- Continue the learning process, to a large extent autonomously.
- Design and elaborate proposals and plans for the promotion and development of institutional, economic and cultural relations between the European Union and China.
- Draw up proposals and plans for intercultural mediation in the context of the European Union and China.
- Make creative and original contributions in distinct fields, demonstrating an attitude of respect towards the opinions, values, behaviour and practices of others.
- Use acquired knowledge as a basis for originality in the application of ideas, often in a research context.

Learning Outcomes

1. Analyse the characteristics of the distinct business and commercial-management models in the two regions.
2. Analyse the new business and commercial models applicable in both regions.
3. Carry out team work in interdisciplinary and multicultural environments.
4. Continue the learning process, to a large extent autonomously.
5. Design, plan and apply business-mediation projects in both regions.
6. Design, plan and direct specific projects for companies and for commercial actions in the European Union and in China.
7. Distinguish differentiated models of business and commercial promotion in the two regions.
8. Evaluate the influence of China's economic development on the world stage and its impact on business and business relations between the two regions in the 21st century.
9. Identify and understand the European, Spanish and Chinese institutions responsible for bilateral business issues.
10. Make creative and original contributions in distinct fields, demonstrating an attitude of respect towards the opinions, values, behaviour and practices of others.
11. Make innovative proposals regarding the design or adaptation of commercial projects in both regions.
12. Understand the evolutionary environment pertaining to business and commercial relationships between the two regions.
13. Use acquired knowledge as a basis for originality in the application of ideas, often in a research context.

Content

I. EU-China negotiation strategy

- Definition of negotiation
- Calification of conceptual negotiation
- Negotiation's principles
- Types of negotiation
- Differences between types of negotiation
- Business and internationalnegotiation as an object of study
- Negotiation strategy
- Feature of person who does the negotiation
- Questionnaire for a good negotiator
- Strategies for different types of negotiation
- Analysis of negotiation cases
- Negotiation style
- Intercultural communication in an international negotiation: Conflicts and harmonies in the negotiation
- Characteristics of European, Spanish and Chinese-Asian companies
- Negotiation's casesstudy:analysis & reflection
- To an excellent negotiator
- Information and preparation in the negotiation
- Guidelines of a good negotiation result
- Multicultural environments in the international negotiation

II. EU-China Marketing

Theoretical Framework of Marketing:

- Definition and theoretical framework
 - What is it for?
 - Mental models
 - Metrics (KPIs)
 - The process of marketing and the value cycle
- 1) Analytical (model 5Cs)
 - 2) Strategic (STP model)

3) Operational or marketing mix (model 5Ps)

4) Intercultural analysis in the marketing process

- Dimensions of culture (Hofstede)
- System of values (Schwartz, Coll)
- Profile and consumer behavior

- 1) B2B
- 2) B2C
- 3) Zen Business

- Hybrid marketingmanagement system (East-West)

-General Oriental Management

-Analysis of business cases in Europe-China such as MaxChief, Huawei, Starbucks, Haier, Walmart in order to practice and introduce theoretical concepts.

III. Spain, Latin America and China

-Definition of the continental triangular relationship and identification of the different characteristics and connection's points between the three regions.

-Expose the specific cases to recognize the most relevant features of the trends of these three regions and know how to interpret them for their use.

-Apply different theoretical models to the analysis of complex discourses (political, social, economic, business and cultural) from an intercontinental and intercultural perspective.

-Expose the current indicators of the economy of the three regions for the search for triangular business and institutional cooperation before the strong Chinese presence in Latin America.

Methodology

- Master classes / exhibitions
- Case resolution in classe
- Discussions
- Seminars
- Presentation by PP / oral presentation of works
- Reading articles / books / reports of interest
- Face-to-face and online tutorials
- Carrying out individual works

Activities

Title	Hours	ECTS	Learning Outcomes
Type: Directed			
Face-to-face classes and seminars. Debates and exhibitions.	60	2.4	2, 1, 12, 5, 4, 13, 8
Type: Supervised			
Reading exercises, correction of exercises, resolution of doubts, face-to-face and virtual	50	2	2, 5, 6, 7,

 Type: Autonomous

Reading of articles, books and texts, preparation of activities, and of reading comprehension and acquisition. Search of information.	70	2.8	2, 5, 6, 7, 10, 11, 9, 3
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Assessment

-This module does not have a second call, but there is a second chance if the final grade is between 4.0 to 4.9 according to the UAB regulations.

-The qualification will be NOT AVALUABLE when the student has not been presented to 75% of the evaluable activities.

According to the regulations approved by the Academic Management Committee of the FTI, and ratified by the Board of Faculty on June 9, 2010, the subject can only be recovered in the following cases:

-When, in a justified way, the student has not been presented to 25-30% of the activities evaluable;

-When the final grade, including the mark for the key competency of the subject, prior to the minutes is between 4.0 and 4.9.

In both cases the student will be presented exclusively to activities or tests not presented or suspended.

-The proof of suspended evidence for copying or plagiarism is excluded from the recovery of the note.

-In no case may a note be recovered by means of a final test equivalent to 100% of the note.

In the event that there are several irregularities in the evaluation activities of the same subject, the final grade of this subject will be 0. The proof of suspension of the evidence suspended for copying or plagiarism will be excluded. It is considered as a "copy" a work that reproduces all or most of the work of one or more partners, and as "plagiarism" the fact of presenting a part or a whole text of an author as its own, that is to say, without mentioning the sources, it is published on paper or in digital form on the Internet. Copying and plagiarism are intellectual robberies and, therefore, they constitute a fault that will be punished with the "zero" note. In the case of a copy between two students, if it is not possible to know who copied who, the two students will be punished.

-Class attendance on a regular basis, which represents 20% of the final score.

-Delivery of individual written work and active participation in class and oral presentation, representing 40% of the final score.

-Exam or final work represents 40% of the total score.

Assessment Activities

Title	Weighting	Hours	ECTS	Learning Outcomes
Writing test	40%	10	0.4	2, 5, 6, 7, 10, 11, 9, 3
asistence to class & discution	20%	60	2.4	1, 12, 6, 7, 11, 9, 4, 13, 8
delivery of reports / group work	40%	50	2	2, 1, 12, 5, 6, 7, 4, 13, 8

Bibliography

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II. Bibliography about triangular relationship between Spain, America latina & China

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