

Degree programme	Type	Course
Hotel Management	FB	1

Contact lecturer

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Prerequisites

There are no entry requirements

Group languages

You can consult this information at the [end](#) of the document.

Objectives

Students acquire the knowledge of the language described in section 5 of this document. They also develop communicative competences in oral and written interaction, being able to do the following at the end of the course:

- Recognise the orthographic marks of French and relate them to the corresponding phonemes.
- Recognise the letters that are pronounced and those that are not.
- Progressively interiorise the rhythm and intonation of French.
- Understand brief oral messages emitted in the media, by telephone or in public places.
- Have a simple conversation related to basic situations in everyday life.
- Understand announcements, news and brief pieces of journalistic information and extract information from a written text aimed at the general public (notices, posters, brochures, notes, etc.).
- Write brief and simple message in French (postcards, notes, personal texts, etc.).
- Fill in forms asking for personal information.

Learning outcomes

- CM01 (Design projects and presentations related to the hotel, restaurant and events sector in a first and second foreign language that take into account principles of sustainability in the sector.) Design projects and presentations related to the hotel, restaurant and events sector in a first and second foreign language that take into account principles of sustainability in the sector.
- CM02 (Autonomously construct oral and written discourse adapted to the level required in the sector in a first and second foreign language.) Autonomously construct oral and written discourse adapted to the level required in the sector in a first and second foreign language.
- CM03 (Generate academic papers in formats matching the demands and style of tourism companies considering gender roles.) Generate academic papers in formats matching the demands and style of tourism companies considering gender roles.
- KM01 (Identify existing communication vocabulary of tourism companies in a first and second foreign language.) Identify existing communication vocabulary of tourism companies in a first and second foreign language.
- KM02 (Identify existing grammatical forms in the communication of tourism companies in a first and

second foreign language.) Identify existing grammatical forms in the communication of tourism companies in a first and second foreign language.

- SM01 (Hold a conversation appropriate to the level of the interlocutor in the tourism and hotel sector.) Hold a conversation appropriate to the level of the interlocutor in the tourism and hotel sector.
- SM02 (Use the idiomatic particularities that the tourism sector requires in a first and second foreign language.) Use the idiomatic particularities that the tourism sector requires in a first and second foreign language.
- SM03 (Use the appropriate vocabulary and level in the sector to make presentations and oral debates.) Use the appropriate vocabulary and level in the sector to make presentations and oral debates.

Contents

The nature of the learning process for languages in all the skills and abilities are continually related and so the contents below are all worked on together. The linguistic content is subdivided in function of language, grammar and vocabulary.

Language functions

Social Function

- Establish contact with people: greet and respond to greetings. Welcome people.
- Say goodbye.
- Introduce yourself and others.
- Apologise.
- Give thanks.

informative function

- Identify yourself and others. Ask for and give personal information (name, age, profession, address, nationality, civil status, family situation, customs, tastes, holidays). Describe somebody's physical appearance.
- Ask for and give information about places (situation, characteristics, etc.).
- Ask for and give information about time: the time, timetables, dates, duration of an activity.
- Ask for and give information about a present, past or future event.

Expressive function

- Express satisfaction or dissatisfaction.
- Express preference.
- Express desires.

Inductive function

- Ask questions and express the wish or desire to do something.
- Show the possibility or impossibility of doing something.
- Suggest an activity.

Metalinguistic function

- Ask and tell how to say or pronounce words in French.
- Ask and tell how to spell a word and which graphic signs are required (accents, apostrophes, commas, full stops, hyphens, etc.).
- Ask to have spoken communication respected, to speak more slowly or louder.
- Ask for the meaning of a word or expression.

Grammatical content

Students should be able to recognise and use the following grammatical structures properly:

Determinant

- Definite articles: *le, la, les*.
- Indefinite articles: *un, une, des*.
- Contractive articles: *au, aux, du, des*.
- Partitive articles: *du, de la, de l', des* (introduction).

Adjectives

- Demonstratives: *ce, cet, cette, ces*.
- Possessives: *mon, ton, son* and their agreements.
- Numerals: cardinals and ordinals.
- Exclamations and interrogatives: *quel, quelle, quels, quelles*.

Nouns and adjective

- Noun: gender and number.
- Qualificative adjectives: agreement.

Verb

- Simple present tense of regular and irregular verbs.
- *Passé composé* of regular and irregular verbs (introduction).
- Auxiliary verbs *être* and *avoir*.
- Present conditional (courtesy).
- Verbs of possibility (*pouvoir* + inf.), and the near future (*aller* + inf.).

Adverbs

- Of quantity (*beaucoup, peu, assez, très, trop*).
- Of frequency: (*souvent, toujours...*).
- Of judgement (*bien, mal*).
- Of time.
- Of place.
- Of affirmation or negation.

Pronouns

- Personal pronouns as subjects: *je, tu, il, elle, on*.
- Personal pronouns as direct objects : *le, l', la, les*.
- Reflexive pronouns: *me, te, se, nous, vous*.
- Tonic pronouns and pronouns of preposition: *moi, toi, lui, elle*.

Basic conjunctions

- Coordination: *et*.
- Opposition: *mais, ou*.

Prepositions

- Of place: *à, en, dans, devant, entre, sur*.
- Of time: *en, à, après, avant*.

Vocabulary

The vocabulary content is based around the following areas: presentations (professions, nationality, family, description of people), tastes, entertainment and sports, everyday activities and leisure activities, description of places (neighbourhood, city, house) holidays, tourist trips, transport, climate, accommodation, shopping, food and drink.

Gender perspective

In this subject:

- Classes include a gender perspective to promote equality between women and men and avoid producing gender stereotypes.
- Strategies to promote the participation of women in the classroom are used and they promote equal gender relations.
- Knowledge of the social and cultural differences between men and women and gender inequalities in the structure of society and in cultural production is offered.
- Knowledge is also offered on sexual and emotional diversity, gender identity and expression, knowledge and reflection on feminist thought and movements, the history of movements for women's rights, its evolution and critical repercussions in society, culture and philosophical and scientific thought, and the knowledge of the values of gender equality in professional practices.
- Non-sexist and non-androcentric language is used in written, visual and audiovisual documents and other class materials. Since this is a language class specific resources are also provided in the language being studied for non-sexist language and critical reflection is encouraged on non-sexist language and its uses.

Learning activities and methodology

Title	Hours	ECTS	Learning outcomes
Theory	10	0.4	CM01, CM02, CM03, KM01, KM02, SM02
Non-classroom based	56	2.24	CM01, CM02, CM03, KM01, KM02, SM02
on line	5	0.2	CM01, KM01, KM02
Classroom based	56.5	2.26	CM01, CM02, CM03, KM01, KM02, SM01, SM02, SM03

activities	10	0.4	CM01, CM02, CM03, KM01, KM02, SM02
Tutorials classroom based	3	0.12	CM01, KM01, KM02

Imparted language

The classes will be taught in French

Methodology

The methodology is basically interactive. Students have to put into practice their language knowledge in order to fulfil a series of tasks (spoken and written) in both a general context and in the field of hospitality. In other words, the emphasis is on the learning process rather than master classes by the teaching staff.

Annotation: within the schedule set by the centre or degree programme, 15 minutes of one class will be reserved for students to evaluate their lecturers and their courses or modules through questionnaires.

Assessment

Continuous assessment activities

Title	Weight	Hours	ECTS	Learning outcomes
Speaking activities	5%	0.5	0.02	CM01, CM02, CM03, KM01, KM02, SM01, SM02, SM03
Final test	40%	1.5	0.06	CM01, CM02, CM03, KM01, KM02, SM01, SM02, SM03
Attitude and participation	10%	0	0	CM01, CM02, CM03, KM01, KM02, SM01, SM02, SM03
Portfolio	20%	5	0.2	CM01, CM02, CM03, KM01, KM02, SM02
Writing activities	15%	1.5	0.06	CM01, CM02, CM03, KM01, KM02, SM02
Mid-course tests	10%	1	0.04	CM01, CM02, CM03, KM01, KM02, SM01, SM02, SM03

ASSESSMENT SYSTEM

The course is assessed by continuous assessment or single assessment. At the beginning of the course, students must choose the assessment system they want to undertake and this cannot be modified later. The two assessment systems are detailed below:

1. **1. Continuous assessment system**

For continuous assessment, students must certify a minimum attendance at classes of 80%.

The continuous assessment system is divided into:

- Activities: 60% of the grade
- Final examination: 40% of the grade

The grade for the subject will be NOT EVALUABLE when the student attends less than half of the assessment activities and/or does not attend the final exam.

1. **A. Continuous assessment activities: 60% of the grade**

Writing. Between 2 and 5 essays are done. The teaching staff may request the correction of the original

wording by the students if they wish.

Dossier. The dossier contains between 6 and 8 activities, which can assess the four language skills. The activities can be done at home or in class. Below are examples of activities that can be included as dossier activities:

Transformation of sentences

Mini tests

Exercises

Information search

Document production

Speaking activities. Throughout the course, there is at least one speaking activity and a maximum of two. This activity can be individual or in group. Depending on the level speaking activities can be monologues, dialogues, presentations, etc.

Control tests. During the course, one or more tests are held, which can be a written expression test and an oral expression test.

Attitude and participation. Student effort, attitude and participation are assessed.

1. B. Final continuous assessment examination: 40% of the grade.

This final examination consists of two parts: oral expression and written expression. It is held on the same day and time as the final examination for single assessment.

To pass the course, a minimum overall grade of 50% must be obtained between continuous assessment activities and a final examination. If this grade is not attained, you may have the right to resit (see conditions).

The equivalences of the overall grade are set out in the table below:

Overall grade Numerical grade out of 10 on SIGMA Pass grade

92.45-100	10	A
87.46-92.45	9.5	A
83.46-87.45	9	A
80.46-84.45	8.5	B
76.46-80.45	8	B
72.46-76.45	7.5	B
69.46-72.45	7	B
64.46-69.45	6.5	C
59.46-64.45	6	C
54.46-59.45	5.5	C
50-54.45	5	C
44.46-49.45	4.5	Fail
39.46-44.45	4	Fail
34.46-39.45	3.5	Fail
29.46-34.45	3	Fail
24.46-29.45	2.5	Fail
19.46-24.45	2	Fail
14.46-19.45	1.5	Fail

9.46-14.45	1	Fail
4.46-9.45	0.5	Fail
0-4.45	0	Fail

Reassessment of continuous assessment

Students have the right to recovery, which consists of repeating those parts of the final test of continuous assessment that students have below the overall average grade, that is, those parts that are below 60%.

1. 2. Single assessment system

Single assessment is based on a two-part final examination: an oral expression part and a writing part that are held on the same day and time as the final examination for the continuous assessment.

The written part consists of a written expression test, a grammar and vocabulary knowledge test, a listening comprehension test, and a reading comprehension test.

To pass the final exam and pass the course, the following is required:

Obtain a minimum grade of 50% in each part of the exam;

Obtain a minimum total grade of 60% between all parts of the final examination.

If these grades are not attained in the examination you may have the right to resit (see conditions).

With this system, the final grade of the subject is assigned in accordance with the following equivalence table:

Final grade Numerical grade out of 10 on SIGMA Pass grade

97-100	10	A
93-96.99	9.5	A
89-92.99	9	A
85-88.99	8.5	B
81-84.99	8	B
77-80.99	7.5	B
73-76.99	7	B
69-72.99	6.5	C
66-68.99	6	C
63-65.99	5.5	C
60-62.99	5	C
55-59.99	4.5	Fail
50-54.99	4	Fail
43-49.99	3.5	Fail
36-42.99	3	Fail
30-35.99	2.5	Fail
24-29.99	2	Fail
18-23.99	1.5	Fail
12-17.99	1	Fail
6-11.99	0.5	Fail
0-5.99	0	Fail

Resit for single assessment

When students opt for single assessment, the resit will be the same as that for the rest of the students.

Resit consists of repeating those parts of the exam in which students have obtained a grade below the overall average, that is, those parts that are below 60%.

Change of exam date

Examinees who are unable to attend the exams on the established dates for medical, work (travel or other similar obligations) or humanitarian reasons may request a change of date from the teaching staff, *providing the necessary documentation* and (except in extreme cases such as accidents) at least seven calendar days in advance. Where this change is permitted, the exams will always take place within the period established by the University School of Tourism and Hotel Management.

Other aspects of assessment

No level certificates are issued.

Plagiarism or academic dishonesty

In the event of a student committing any irregularity that may lead to a significant variation in the grade awarded to an assessment activity, the student will be given a zero for this activity, regardless of any disciplinary process that may take place.

Use of AI

This subject entirely prohibits the use of AI technologies in all of its activities. Any submitted work that contains content generated using AI will be considered academic dishonesty; the corresponding grade will be awarded a zero.

Bibliography

Essential bibliography:

- Textbook (recommended at the beginning of the course).
- Grammar exercise book: *Grammaire Progressive du Français avec 680 exercices (nouvelle version). Niveau intermédiaire*. CLE International. (Used in first, second and third year).
- Dossier with texts, exercises, ideas for classroom work and homework, which students must print and bring to class.
- Online multimedia learning materials and Websites (see the Online Campus).

Supplementary Bibliography:

- Le Robert : Dictionnaire de la Langue française
- BESCHERELLE (nouvelle édition): La conjugaison pour tous
- Vocabulaire progressif du français: A1 débutant (2017) CLE international
- FOCUS Grammaire du français Multi-niveaux Hachette

Web pages

- www.podcastfrancaisfacile.com
- www.apprendre.tv5monde.com
- www.lepointdufle.net
- www.lebaobabbleu.com
- www.bonjourdefrance.com

Software

In the French classes, the use of computers, tablets and mobile phones is strictly limited to specific activities proposed by the teacher and always with prior authorization. For this reason, both the textbook and class notes must be in paper format.

Electronic devices must remain turned off during the sessions.

Course groups and languages

The information provided is provisional until November 30. After this date, you will be able to consult the language of each group through this [link](#). To access the information, you will need to enter the course CODE

Type of teaching	Group	Language	Semester	Shift
(TE) Theory	1	French	annual	morning-mixed