CONSUMER PERCEPTION OF NEW TECHNOLOGIES ON FOOD PROCESSING

Objectives

- Find the existence of acceptance or rejection when using new technologies to produce new types of food
- Determine the main factors of acceptance or rejection when using new technologies to produce new types of food
- Discover how manipulating these factors to improve the perceptions
- Describe how a real <u>field study</u> should be performed in order to determine perceptions and behaviors

CCEPTANCE









Consumer general perception on new technologies to produce new kinds of food



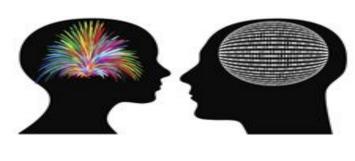
- New technology = high risk
- Uncertainly, distrust, anxiety and negativity
- Neophobia = fear to non common techniques or food
- Lack of information
- Productivity improvements
- Food preservation improvements

Time and efforts savings

Functional food

Consumer definition: successfully show added benefits on top of nutritional benefits: healthy, low illness likelihood,...





- Acceptance: 46,6%
- Rejection: 53,4%

LACK OF INFORMATION



Attitudes and behaviors



Acceptance • Purchase

Who? Women, University students, older than 50 Why? Much worried about wellness and health

Rejection Do not Purchase Who? Men, younger than 55

Why? Not worried about wellness and health, not natural food

Acceptance or rejection factors

Acceptance or rejection factors of new technologies to produce new types of food



Genetically modified food (GM)

Consumer definition: product genetically altered in order to get a new product feature

RISKS > BENEFITS

Perceptions



- Acceptance: 25%
- Rejection: 58%
- Undecided: 17%

Attitudes and behaviors



Acceptance = Purchase

Why? Better taste, better nutritional value, Trust on food control, less use of pesticide

Rejection Do not Purchase

> Why? Not needed, good and healthy food already exists, too expensive, not respect the traditional agriculture

High hydrostatic pressure

Consumer definition: high pressure utilization to improve food preservation

Perceptions



- Acceptance: 45%
- RISKS > BENEFITS Rejection: 30%
- Undecided: 25%

Attitudes and behaviors



Acceptance

Purchase

Why? Much vitamin preservation, much tasty, better organoleptic features

Rejection Do not Purchase

Why? High cost, lack of information, lack of experience

Conclusions

There is a general rejection to the use of new technologies on food processing

			Rejection
	GM	25%	58%
F	unctional food	46,6%	53,4%
	ННР	45%	30%

Main factors involved: • Social economics and demographics Knowledge about the different technologies

Improve perception AND Acceptance:

**Risks Perception

Benefits Perception AND * Risks Perception

Study: Surveys and food testing

