

# Urban Digital Twins to help climate change and sustainability in Barcelona

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**Abstract**— The Urban Digital Twins project in Barcelona explores the versatile application of digital twin technology to tackle climate change and advance sustainability goals. These digital replicas encompass everything from physical entities to dynamic system simulations, enhancing Complex System Integration by leveraging diverse data sources to optimize urban infrastructure. Evolving from their roots in manufacturing and bolstered by IoT integration, digital twins offer significant potential across sectors like smart cities. Barcelona's initiative includes plans for AI integration to enable real-time analytics and aims to democratize access through digital twins as a service. Aligned with the concept of System or Unit Twins, the project seeks to develop comprehensive digital models for monitoring and analysis. This effort aligns with broader urban initiatives such as the Global Urban Digital Twin initiative, which focuses on traffic optimization, and Barcelona's own "15-Minute City" project aimed at fostering sustainable urban planning. Together, these initiatives underscore Barcelona's commitment to harnessing digital twin technology for informed decision-making and building resilient urban infrastructure.

**Index Terms**— Urban Digital Twins, Climate Change, Sustainability, Smart Cities, IoT, Data Integration, Simulation, AI, Machine Learning, Augmented Reality, Virtual Reality, Sustainable Development, Environmental Impact, Infrastructure Optimization, Real-Time Analytics, System Integration.



## 1 INTRODUCTION

In the global context of rapid urbanization, climate change, and the urgent need for sustainability, the importance of innovative technological solutions cannot be overstated. Cities around the world are facing unprecedented challenges, including escalating energy consumption, severe traffic congestion, resource management inefficiencies, increasing vulnerability to environmental disruptions... As urban areas continue to grow, these issues are becoming more pronounced, demanding immediate and effective responses.

One promising technological advancement that is gaining traction in the field of urban planning and sustainability is the concept of Digital Twins. A Digital Twin is a sophisticated virtual model that accurately mirrors real-world entities and processes in real-time, allowing for detailed simulations, analyses, and optimizations. [1] This versatile technology can replicate physical objects, simulate complex systems, and integrate data-driven insights, offering a multifaceted approach to addressing urban challenges. By providing a comprehensive virtual representation of urban environments, Digital Twins enable a holistic view of interconnected systems.

Digital Twins integrate real-time data from IoT devices, environmental sensors, and various other data sources, facilitating continuous monitoring and dynamic adjustment of urban systems. This capability allows city planners and policymakers to make informed decisions, optimize resource allocation, and enhance the resilience of infrastructure against environmental changes. Pilot

projects and initiatives around the world are already demonstrating the technology's ability to optimize traffic flows, reduce energy usage, and improve the sustainability and resilience of urban environments. By simulating different scenarios and predicting outcomes, Digital Twins enable cities to proactively address potential issues, enhancing their adaptability and long-term sustainability.

Given the critical need for sustainable urban development, fundamental questions arise: Are Digital Twins the key to future-proofing our cities? Can this technology provide the solutions needed to make urban areas more sustainable, resilient, and livable in the face of growing environmental challenges?

As the project delve deeper into the capabilities and applications of Digital Twins, this question will guide the exploration and analysis, aiming to uncover the true potential of this innovative technology in shaping the sustainable cities of the future.

## 2 MOTIVATIONS & OBJECTIVES

### 2.1 Motivations

The motivations for this project are deeply personal and driven by a long-standing interest in sustainable urbanization. As someone passionate about urban planning and sustainability, I have always been intrigued by the challenges and opportunities that cities present. The rapid growth of urban areas, coupled with the increasing pressures of climate change, demands innovative solutions to create more livable, resilient, and efficient cities. This project aims to address these challenges by exploring the potential of Digital Twins—a technology that, until re-

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cently, I had not fully realized could be the key to revolutionizing urban planning.

When I first encountered the concept of Digital Twins, it felt like discovering a tool I had always imagined but never knew existed. The idea of having a sophisticated virtual model that mirrors real-world entities and processes in real-time aligns perfectly with my vision of future urban planning. In my mind, I see myself in a room with 3D real-time images and videos of the city, using this immersive environment to monitor ongoing activities and make informed decisions for urban development. The ability to simulate different scenarios, analyze outcomes, and optimize urban systems in real-time presents an unparalleled opportunity to address the complexities of modern cities.

The integration of Digital Twins into urban planning is not just a technological advancement but a necessary step towards achieving sustainable development goals. By enabling continuous monitoring and dynamic adjustment of urban systems, Digital Twins can significantly enhance resource management, reduce environmental impact, and improve the overall quality of life in urban areas. This project is motivated by the potential to harness this technology to create cities that are not only efficient and resilient but also adaptable to future challenges. The journey of exploring and understanding Digital Twins has reinforced my belief that this technology could be a transformative tool in the pursuit of sustainable urbanization.

## 2.2 Objectives

- **Create a robust Theoretical Framework:**

Establish a comprehensive foundation for understanding Digital Twin technology and its implications for urban sustainability and climate change. This includes exploring their definition, types, and key characteristics, as well as examining how they can be applied to address urban challenges. The framework will provide essential context for evaluating the potential impact of Digital Twins on cities and their alignment with broader sustainability goals.

- **Conduct an in-depth Case Study:**

This objective focuses on a thorough examination of the one significant Digital Twin project in Barcelona. The aim is to select a project that stands out in terms of its impact and relevance to urban sustainability. This detailed examination will cover the project's implementation, outcomes, and contributions to enhancing urban resilience and sustainability. The case study will involve comprehensive data collection through site visits, interviews with stakeholders, and rigorous data analysis to provide a clear and detailed understanding of the project's effectiveness.

- **Determine the effectiveness of Digital Twins in enhancing urban sustainability and addressing climate change:**

The primary goal of this objective is to evaluate the capability of Digital Twin technology to offer solutions for making urban areas more sustainable and adaptable to climate change challenges. This is the most critical part of the project, as it involves synthesizing the findings from the theoretical framework and the in-depth case study to determine the overall effectiveness of Digital Twins. The conclusions drawn from this analysis will provide valuable insights and reflection for integrating Digital Twins into urban planning, both in Barcelona and globally.

## 3 METHODOLOGY

This project will be conducted through a structured approach to evaluate the effectiveness of Digital Twin (DT) technology in enhancing urban sustainability and addressing climate change, with a specific focus on the city of Barcelona. The methodology involves several key phases to ensure a comprehensive analysis and practical evaluation of the technology.

Initially, the project will begin with an exploration of Digital Twin technology, including its definition, types, and the engineering principles that underpin it. This foundational knowledge will be crucial for understanding the functionality and potential applications of Digital Twins in urban environments. Next, to assess the role of Digital Twins in promoting sustainability and mitigating climate change, the project will define key terms such as sustainability and climate change and examine how Digital Twins align with the Sustainable Development Goals (SDGs) and Environmental, Social, and Governance (ESG) criteria.

Following this, the project will review and analyze different Digital Twin application projects in Barcelona. This comparative analysis will help identify best practices and provide insights into the effectiveness of Digital Twins in real-world urban settings. From these initial case studies, the most significant and impactful Digital Twin project will be selected for an in-depth examination. This practical case study will involve a detailed evaluation of the project's implementation, results, and contributions to urban sustainability and resilience. This phase will include site visits, interviews with project stakeholders, and data analysis to provide concrete evidence of the potential benefits and challenges of Digital Twin technology in urban planning.

Data collection will be conducted from various sources, including project reports, interviews, scientific papers, and observational studies. The findings from the literature review, contextual analysis, and case studies will then be synthesized to evaluate the overall effectiveness of Digital Twin technology in addressing the research questions.

Finally, the project will draw conclusions based on the synthesized findings, addressing the central questions

posed at the beginning. This structured methodology ensures a thorough and serious investigation, providing valuable insights and conclusions not only for the application of Digital Twin technology in Barcelona but also worldwide.

## 4 DIGITAL TWIN ENGINEERING

Digital Twin Engineering involves the comprehensive processes of creating, deploying, and maintaining digital replicas of physical systems. This section introduces the concept of Digital Twins, explores their types, and traces their origins and future prospects. It covers the key phases of Digital Twin development—design, implementation, operation, and maintenance. Additionally, the project will debate crucial components such as technical architecture, data management, simulation and modeling, interoperability and standards, and metrics for evaluation. This overview aims to provide a solid foundation for understanding the potential of Digital Twins in enhancing urban planning and sustainability.

### 4.1 Definition

The concept of digital twins is remarkably versatile, and it considers a range of definitions and interpretations that underscore its applications across diverse industries and domains. These interpretations span from replicating physical entities to simulating intricate systems and integrating data-driven insights. As such, digital twins represent a multifaceted concept, with each definition has its specific contexts and objectives, reflecting their adaptability and utility in addressing various challenges and opportunities across different sectors.

Given this understanding, three distinct definitions of digital twins are being examined:

#### 1. Physical Entity Replication:

A digital twin is a virtual representation of a physical object, system, or process, mirroring its characteristics, behavior, and functionality in real-time. This digital counterpart is created through the integration of sensor data, IoT devices, and advanced modeling techniques, enabling comprehensive monitoring, analysis, and optimization of its physical counterpart. Digital twins find applications across various industries, from manufacturing and healthcare to smart cities and infrastructure management, offering insights that drive innovation, efficiency, and resilience.

#### 2. Data-Driven Simulation:

Digital twins serve as dynamic, data-driven models that simulate the behavior and performance of physical assets or systems, leveraging real-time data streams, predictive analytics, and simulation technologies. By continuously

synchronizing with their physical parts, digital twins enable proactive maintenance, predictive insights, and scenario analysis, empowering organizations to optimize operations, mitigate risks, and enhance decision-making processes. From predictive maintenance in industrial machinery to personalized healthcare interventions, digital twins revolutionize how one understands, interact with, and optimize complex systems.

#### 3. Complex System Integration:

In a broader context, digital twins encompass comprehensive virtual representations of interconnected systems, encompassing not only individual assets but also their interactions within larger ecosystems. These digital replicas integrate data from multiple sources, including IoT devices, environmental sensors, and enterprise systems, to model system dynamics, predict outcomes, and optimize performance. By providing a holistic view of complex systems such as smart cities, transportation networks, and supply chains, digital twins facilitate informed decision-making, resource optimization, and sustainable development initiatives.

For the project focusing on Urban Digital Twins to address climate change and sustainability in Barcelona, the most relevant definition is Complex System Integration. This perspective emphasizes the comprehensive virtual representations of interconnected systems, including smart city infrastructure and environmental conditions. By integrating data from various sources and simulating system dynamics, Urban Digital Twins can provide insights for informed decision-making, resource optimization, and sustainable development initiatives. This approach aligns with the project's goals of leveraging digital twin technology to mitigate the effects of climate change, enhance urban resilience, and promote sustainability in Barcelona. [2]

### 4.2 Types of Digital Twins

#### • System or Unit Twins:

System or Unit Twins represent comprehensive digital replicas of entire systems or units, capturing the intricate interactions between various components and subsystems. These digital twins provide a holistic view of complex systems, enabling optimization, monitoring, and predictive analysis. They are particularly valuable in industries where systems are highly interconnected and interdependent.

*Example: In 2018, General Electric (GE) implemented a System Twin for a gas turbine power plant in Texas, USA, known as the "GE Digital Power Plant Twin." This digital twin replicates the entire power generation facility, including turbines, boilers, generators, and control systems. It continuously monitors equipment performance, predicts potential failures, and optimizes operational parameters to maximize energy production efficiency and ensure regulatory compliance. [3]*

- **Computational Twins:**

Computational Twins harness advanced computational modeling and simulation techniques to replicate the behavior of physical systems or processes in a virtual environment. These digital twins enable engineers and researchers to perform virtual experiments, optimize designs, and predict performance outcomes with high accuracy.

*Example: In 2019, pharmaceutical company Pfizer developed a Computational Twin for a bioreactor used in vaccine production, named the "Pfizer BioPharma Digital Twin." This digital twin simulates the bioreactor's reaction kinetics, temperature profiles, and product yields during the vaccine manufacturing process. By running virtual experiments, Pfizer can optimize process parameters, minimize production costs, and accelerate vaccine development timelines. [4]*

- **Component or Part Twins:**

Component or Part Twins focus on replicating specific components or parts of larger systems, providing detailed insights into their performance and behavior. These digital twins enable proactive maintenance, optimization of operational parameters, and extension of component lifespan.

*Example: In 2020, automotive manufacturer BMW deployed Component Twins for critical engine components in their production line, known as the "BMW Engine Component Digital Twins." These digital twins monitor fluid flow rates, pressure levels, and wear characteristics of engine components such as pistons, valves, and camshafts. By analyzing real-time data, BMW optimizes maintenance schedules, reduces downtime, and ensures the longevity of engine components, ultimately enhancing vehicle performance and reliability. [5]*

- **Discrete Digital Twins:**

Discrete digital twins represent individual instances of products or assets, allowing for granular monitoring, analysis, and optimization. These digital twins provide insights into the performance and behavior of specific objects or assets, enabling organizations to improve efficiency and reduce downtime.

*Example: In 2017, Airbus implemented Discrete Digital Twins for aircraft components in their manufacturing facilities, known as the "Airbus Component Digital Twins." These digital twins track the production process of individual aircraft components, such as wing panels or fuselage sections, monitoring parameters like temperature, pressure, and material integrity. By analyzing real-time data, Airbus optimizes manufacturing processes, identifies potential defects, and ensures the quality and reliability of aircraft components. [6]*

- **Product Twins:**

Product twins replicate the lifecycle of physical products, from design and production to operation and maintenance. These digital twins integrate data from sensors, usage patterns, and maintenance records to enhance

product performance, reliability, and user experience throughout its lifecycle.

*Example: In 2019, Tesla introduced Product Twins for their electric vehicles (EVs), named the "Tesla Vehicle Lifecycle Digital Twins." These digital twins track each EV from assembly line to end-of-life, capturing data on performance metrics, driving habits, and maintenance history. By analyzing this data, Tesla optimizes vehicle design, predicts maintenance needs, and delivers personalized user experiences, ultimately improving customer satisfaction and loyalty. [7]*

- **Process Twins:**

Process twins focus on modeling and optimizing industrial processes, enabling real-time monitoring, analysis, and optimization. These digital twins simulate process parameters, predict outcomes, and identify opportunities for efficiency improvements and cost savings.

*Example: In 2020, chemical company BASF developed Process Twins for their chemical manufacturing plants, called the "BASF Chemical Process Digital Twins." These digital twins replicate the entire production process, from raw material input to final product output, simulating reaction kinetics, energy consumption, and product quality. By optimizing process parameters and minimizing waste, BASF improves production throughput, reduces environmental impact, and ensures compliance with regulatory standards. [8]*

- **Performance Digital Twins:**

Performance digital twins focus specifically on monitoring and optimizing the performance of assets or systems. These digital twins analyze data from sensors and operational parameters to maximize asset uptime, efficiency, and revenue generation.

*Example: In 2018, Ørsted implemented Performance Digital Twins for offshore wind farms, known as the "Ørsted Wind Farm Performance Digital Twins." These digital twins analyze turbine performance, wind conditions, and energy output in real-time, predicting maintenance needs and optimizing turbine operation to maximize power generation and revenue. By leveraging predictive analytics, Ørsted ensures the reliability and profitability of its wind energy assets. [9]*

## 4.3 Origins & Future Prospects

Digital twins originated in the early 2000s, gaining momentum primarily in the manufacturing and aerospace sectors. The term "digital twin" was coined by Dr. Michael Grieves of the University of Michigan in 2002, emerging as a response to the growing complexity of product development and the need for enhanced visualization and analysis tools. Initially, digital twins were used to create virtual replicas of physical assets, allowing engineers to conduct simulations and analyses before physical prototypes were built. This approach significantly reduced development time and costs while improving product quality and performance.

The technology advanced further with the advent of

the Internet of Things (IoT) in the late 2000s. IoT sensors embedded within physical assets began generating vast amounts of real-time data, which could be integrated into digital twin models. This integration allowed for more accurate simulations and predictive maintenance capabilities. Companies like General Electric (GE) and Siemens were early adopters, using digital twins to optimize industrial equipment performance and streamline maintenance processes. [10]

In recent years, the application of digital twins has expanded beyond manufacturing and industrial sectors. The rise of smart cities, autonomous vehicles, and personalized healthcare has driven demand for more sophisticated digital twin solutions. Urban planners now use digital twins to model and simulate entire cities, optimizing energy usage, transportation networks, and infrastructure planning. Similarly, healthcare providers create personalized patient models to improve diagnosis and treatment strategies.

The future prospects for digital twins are bright, with ongoing technological advancements unlocking new opportunities and capabilities. One key trend is the convergence of digital twins with artificial intelligence (AI) and machine learning (ML). [11] AI-powered digital twins will analyze vast amounts of data in real-time, uncovering insights and patterns that would be otherwise difficult to detect. These intelligent digital twins will autonomously optimize operations and make predictive recommendations to improve performance and efficiency.

Another significant development is the increasing adoption of edge computing alongside digital twins. By processing data closer to the source—such as sensors on a factory floor or IoT devices in a smart city—edge computing enables faster decision-making and reduces latency. This approach enhances the agility and responsiveness of digital twins, particularly in dynamic and resource-constrained environments.

The integration of digital twins with augmented reality (AR) and virtual reality (VR) technologies holds immense potential for improving visualization and collaboration. AR-enabled digital twins will overlay digital information onto the physical world, enabling more intuitive and immersive experiences. This capability will revolutionize training, maintenance, and troubleshooting processes across various industries. Additionally, the rise of Digital Twins as a Service (DTaaS) is expected to democratize access to this technology, particularly for small and medium-sized enterprises (SMEs) and startups. Cloud-based digital twin platforms will offer scalable and cost-effective solutions, allowing organizations to leverage digital twins' benefits without significant upfront investment in infrastructure or expertise.

Overall, the future of digital twins is characterized by increased intelligence, agility, and accessibility. By harnessing the power of AI, edge computing, AR/VR, and cloud-based platforms, digital twins will continue to drive innovation, optimize operations, and unlock new opportunities for growth and sustainability across various industries.

## 4.4. Phases of Urban Digital Twin

### *Design Phase*

The initial step in creating an urban Digital Twin involves comprehensive data acquisition, gathering high-fidelity data from sources such as IoT sensors, geographical information systems (GIS), historical records, and operational systems. These data sources provide crucial information on traffic patterns, energy consumption, weather conditions, and infrastructure health, ensuring that the digital twin accurately reflects the urban environment's complexities. [12]

After data collection, the next step is developing a detailed digital model using advanced simulation tools to replicate the physical environment's geometry, properties, and behaviors. These tools enable precise 3D modeling and simulation, allowing planners to visualize and analyze spatial relationships and dynamics within the city. Integrating techniques such as Finite Element Analysis (FEA) and Computational Fluid Dynamics (CFD) refines these models, enabling detailed simulations of physical stresses, thermal properties, and fluid dynamics.

Real-time data synchronization is essential for maintaining the digital twin's relevance and accuracy. This involves continuously updating the digital model with real-time data from its physical counterpart, facilitating effective monitoring, analysis, and decision-making. Real-time synchronization ensures the digital twin remains an up-to-date representation of the urban environment, critical for dynamic urban settings.

The iterative design process facilitated by Digital Twins allows urban planners to rapidly make modifications to the digital model based on simulation results and immediately assess the impact of these changes. This iterative approach shortens development cycles and improves the overall quality and performance of urban infrastructure.

Additionally, the design phase incorporates predictive analytics and machine learning algorithms to foresee potential failures and maintenance needs. By analyzing real-time data, Digital Twins can predict wear and tear, enabling designers to make informed decisions that enhance reliability and longevity. This proactive approach to maintenance planning reduces downtime and operational costs, contributing to sustainable urban development.

### *Implementation Phase*

Following the design phase, the implementation phase of Digital Twin technology in urban planning is crucial. It involves deploying the digital twin model into the actual urban environment, integrating it with existing infrastructure, and initiating real-time data collection and synchronization. This ensures the digital twin accurately reflects the physical environment and functions as intended, providing actionable insights for efficient urban management.

The first step in the implementation phase is deploy-

ing the digital twin model. This involves installing and configuring necessary hardware and software components, including IoT sensors, data processing units, and communication networks. This step connects the digital twin model to various urban systems such as transportation networks, energy grids, water supply systems, and public services. Advanced integration techniques ensure the digital twin interacts with these systems in real time, providing a holistic view of the urban environment.

Once the digital twin model is deployed and integrated, real-time data collection and synchronization begin. IoT sensors and data processing units continuously capture data on traffic flow, energy consumption, environmental conditions, infrastructure health... This data is transmitted to the digital twin platform, processed, and synchronized with the virtual model.

Initial testing and calibration are crucial to ensure the digital twin functions as intended. This involves validating the accuracy of the digital model, verifying data integrity, and fine-tuning the system to optimize performance. Testing scenarios may include simulating traffic patterns, analyzing energy usage, and assessing environmental impacts. Calibration ensures the digital twin provides reliable and precise information, essential for effective urban management.

The implementation of Digital Twin technology in urban planning is exemplified by various smart city initiatives. For instance, the city of Singapore has successfully deployed a comprehensive digital twin to manage urban infrastructure, optimize traffic flow, and enhance public services. By integrating real-time data from multiple sources, Singapore's digital twin provides a dynamic and interactive platform for urban management, contributing to the city's sustainability and resilience goals.

### *Operational Phase*

The operational phase of Digital Twin technology is crucial for actively monitoring, analyzing, and optimizing urban systems. This phase involves the continuous integration of real-time data, application of simulations, and generation of actionable insights for efficient urban management. By maintaining an up-to-date representation of the physical city, this phase enables proactive and informed decision-making.

A core feature of the operational phase is the ability to apply changes and conduct simulations within the digital twin environment. Urban planners can test various scenarios and strategies to understand their potential impact before real-world implementation. For example, simulations can be run to optimize traffic flow, assess the impact of new infrastructure projects, or evaluate the effectiveness of green energy solutions. This approach allows planners to anticipate and mitigate potential issues, ensuring changes lead to desired outcomes.

Advanced analytics and machine learning algorithms further enhance the operational phase by deriving insights from the continuous data stream. Predictive analytics identify patterns and trends that may indicate potential issues. For instance, predictive maintenance algo-

gorithms can forecast when and where maintenance is needed, reducing downtime and preventing costly failures. In urban water management, predictive analytics can detect anomalies in water usage patterns, indicating possible leaks or inefficiencies, enabling timely repairs and resource conservation.

Optimization is an ongoing process during the operational phase. The Digital Twin provides a platform for testing various optimization scenarios in a virtual environment before applying them in the real world. This continuous improvement process involves refining algorithms, updating models, and incorporating new data sources to enhance the digital twin's accuracy and effectiveness. For example, simulations can be used to optimize energy consumption in buildings, reduce emissions, and improve the efficiency of public transportation systems. This iterative approach ensures that urban systems are continuously optimized for better performance and sustainability.

The operational phase also enhances collaboration among various stakeholders, including government agencies, private sector entities, and the public. The digital twin serves as a centralized platform where stakeholders can access relevant data, share insights, and coordinate actions. This collaborative approach is crucial for addressing complex urban challenges that require integrated solutions. The digital twin provides robust decision support tools, offering scenario analysis and impact assessments to guide policy-making and strategic planning.

By leveraging real-time data and advanced analytics, the operational phase of Digital Twin technology ensures that urban planners can predict the impact of proposed changes, optimize resource allocation, and enhance urban resilience. This phase focuses on applying various scenarios and simulations to the digital twin, observing the outcomes, and making informed decisions based on the insights gained.

### *Maintenance and Evolution Phase*

For the final phase, the maintenance and evolution phase of Digital Twin technology are critical for ensuring long-term reliability, accuracy, and relevance. This phase involves regular updates, continuous improvement, and adaptation to new requirements and technological advancements.

Regular updates and calibration are necessary to maintain the accuracy of the digital twin. This requires periodic synchronization with real-time data to reflect any changes in the physical environment accurately. Data from new sensors, infrastructure updates, and operational parameter changes must be continuously integrated. This ongoing calibration ensures that the digital twin remains a precise and reliable tool for urban management.

Continuous improvement is a core aspect of this phase. It involves refining algorithms, enhancing simulation models, and incorporating feedback from real-world applications. Machine learning and artificial intelligence play crucial roles, analyzing vast amounts of data to identify patterns and optimize performance. By learning from

past data and adapting to new conditions, the digital twin becomes increasingly effective over time.

As urban environments and technologies evolve, the digital twin must adapt to new requirements. This may include integrating new data sources, adopting advanced simulation techniques, and expanding the digital twin's scope to cover additional aspects of urban management. For instance, as cities move towards more sustainable practices, digital twins may need to incorporate data on renewable energy sources, smart grids, and green infrastructure.

Technological advancements further enhance the capabilities of the digital twin. Innovations in IoT, AI, and big data analytics provide new opportunities for improving functionality and performance. Keeping the digital twin up-to-date with the latest technological developments ensures it remains a cutting-edge tool for urban planning and management.

#### 4.5 Key Components and Considerations

While numerous technical aspects need consideration for the successful implementation of Digital Twin technology in urban environments, some components stand out as particularly critical. This section highlights the fundamental elements that ensure the effective functionality, accuracy, and efficiency of Digital Twins. It covers the technical architecture, data management practices, simulation and modeling capabilities, interoperability standards, and evaluation metrics necessary for optimizing Digital Twin applications in urban settings.

- **Technical Architecture:**

Digital Twin technology relies on an integrated system architecture combining hardware, software, and network components. Hardware includes IoT sensors for real-time data collection, edge devices for local data processing, and centralized servers for complex simulations and data analysis. Software components involve modeling and simulation tools for creating detailed 3D models, data management systems for storing and processing large data volumes, and analytics platforms for predictive modeling and visualization. [13] Network components ensure effective communication and data transfer within the system, with IoT networks, high-speed wireless connectivity, and secure data transfer protocols playing vital roles. Robust cybersecurity measures are essential to protect data integrity and ensure secure access control.

- **Data Management:**

Effective data management is crucial for the seamless integration, storage, and processing of large volumes of data. It begins with acquiring real-time data from IoT sensors, historical records, and operational systems. Data must be efficiently stored using robust database management systems (SQL and NoSQL databases). Seamless data integration ensures cohesive data use from multiple

sources. Advanced analytics tools and machine learning frameworks transform raw data into meaningful insights, supporting predictive analytics and optimizing performance. Data governance ensures accuracy, security, and compliance with standards, protecting sensitive information and enhancing urban management.

- **Simulation and Modeling:**

Developing accurate virtual replicas of physical systems involves advanced CAD and CAE tools for precise modeling of physical geometries and material properties. Simulation tools replicate physical behaviors using techniques like Finite Element Analysis (FEA) and Computational Fluid Dynamics (CFD). Integrating real-time data from IoT sensors ensures the digital twin remains a current representation of the physical world. Advanced analytics and machine learning algorithms analyze historical and real-time data, optimizing performance and predicting future outcomes. This approach enables urban planners to evaluate various scenarios and optimize solutions before physical implementation. [14]

- **Interoperability and Standards:**

Ensuring seamless communication, accurate data sharing, and cohesive functioning within the digital twin ecosystem requires standardized communication protocols, data formats, and interfaces. Protocols like MQTT and CoAP facilitate real-time communication between IoT devices and the central system. Standards like OPC UA and Building Information Modeling (BIM) ensure interoperability among different sectors. Cybersecurity standards such as ISO/IEC 27001 safeguard data within digital twin systems, ensuring integrity, confidentiality, and availability.

- **Metrics for Evaluation:**

Evaluating the performance and effectiveness of Digital Twin technology involves specific metrics, including accuracy (how closely simulations match real-world outcomes), latency (delay in real-time data reflection), scalability (ability to handle increasing data volumes), and interoperability (integration with other systems). User engagement and satisfaction metrics assess the usability and usefulness of the digital twin, while efficiency metrics evaluate operational performance and cost-effectiveness. Impact metrics assess broader effects on urban planning outcomes, such as resource allocation, environmental impact, public service enhancements, and contributions to sustainability goals. These metrics provide valuable insights for continuous improvement. [15]

By comprehensively understanding these key components and considerations, stakeholders can effectively implement and optimize Digital Twin technology, driving innovation and efficiency in urban planning and management.

## 5 CLIMATE CHANGE AND SUSTAINABILITY

### 5.1 Understanding Sustainability and Climate Change

Sustainability is the principle of meeting current needs without compromising the ability of future generations to meet theirs. It encompasses environmental management, economic resilience, and social equity, aiming to create systems that maintain ecological balance, foster economic prosperity, and ensure social inclusivity. In urban planning, sustainability involves designing and managing urban spaces to minimize environmental impact, enhance resource efficiency, and promote equitable communities. [16] This ensures cities can thrive long-term by balancing the needs of people, the planet, and prosperity.

Climate change refers to significant and lasting changes in weather patterns over periods ranging from decades to millions of years. These changes can be natural, but since the Industrial Revolution, human activities have become the dominant driver. Burning fossil fuels, deforestation, and industrial processes have increased greenhouse gas concentrations in the atmosphere, leading to global warming and severe environmental disruptions. Urban areas, as major hubs of economic activity and population density, are significant contributors to these emissions and face heightened risks from rising sea levels, extreme weather events, and heatwaves. Effective urban planning is crucial in mitigating these effects and enhancing resilience. Strategies such as green infrastructure, energy-efficient buildings, and sustainable transportation systems can significantly reduce emissions and improve cities' adaptability to climate-related risks. [17]

### 5.2 Alignment with SDGs and Integration of ESG Criteria

Aligning urban planning with the Sustainable Development Goals (SDGs) and integrating Environmental, Social, and Governance (ESG) criteria are vital for sustainable city management. SDG 11 focuses on making cities inclusive, safe, resilient, and sustainable, highlighting the essential role urban areas play in global sustainability efforts. Effective urban planning also impacts other SDGs, including climate action (SDG 13), health and well-being (SDG 3), affordable and clean energy (SDG 7), and decent work and economic growth (SDG 8). Implementing sustainable urban practices reduces carbon emissions and fosters healthier, more inclusive communities. [18]

Integrating ESG criteria into urban planning strengthens this alignment by ensuring that environmental management, social equity, and robust governance frameworks guide development. The European Union's Corporate Sustainability Reporting Directive (CSRD) emphasizes the need for transparency and accountability in sustainability practices. Incorporating ESG criteria allows urban planners to design projects that meet environmental standards, promote social inclusivity, and ensure transparent governance. For instance, the 15-

minute city concept improves environmental outcomes by reducing the need for long commutes, enhances public spaces by creating accessible amenities, and promotes community well-being through increased walkability and social interaction. Effective governance ensures these projects are implemented transparently and equitably, benefiting all residents.

Combining the SDG framework with ESG criteria enables cities to adopt a comprehensive approach to sustainability. This integrated strategy ensures urban development addresses environmental challenges while promoting social equity and economic resilience. The European Green Deal illustrates how this synergy can lead to significant emission reductions and sustainable economic growth. Aiming to make Europe climate-neutral by 2050, it focuses on reducing emissions, fostering green technology innovation, and promoting economic growth through sustainable practices. [19] Such projects demonstrate the potential of strategic urban planning to drive sustainable development, enhancing resilience and inclusivity in cities worldwide.

### 5.3 ESG Sustainability Checklist

Creating a comprehensive checklist is essential for systematically evaluating the effectiveness of Digital Twin technology in enhancing urban sustainability and addressing climate change. This checklist, detailed in Table 1 of the Annexes, offers a structured framework for assessing various aspects such as environmental impact, social benefits, and governance, ensuring a global analysis of Digital Twin projects. The assessment against these criteria allows the project to offer concrete evidence of Digital Twins' effectiveness in achieving urban sustainability and resilience. It provides a practical tool for ongoing evaluation and adaptation, ensuring that Digital Twin technology continues to evolve and meet the dynamic needs of urban environments.

## 6 DIGITAL TWINS REVIEWS

### 6.1 Validating Barcelona's Traffic Digital Twin with Empirical Data

#### *Objective*

The project aims to develop a large-scale digital twin of Barcelona's traffic using empirical data, facilitating detailed analysis of citywide effects and alternative policy scenarios. Traditional methods of assessing urban policies are costly, risky, and often impractical. Digital twins offer a viable alternative by replicating the functioning of a city, allowing for testing, assessing, and measuring the impact of changes at reduced cost and risk. [20] By integrating real-time smart city data, the digital twin of Barcelona's traffic seeks to accurately capture real-world dynamics and inform decision-making. The primary objective is to build and validate a realistic microsimulation of Barcelona's traffic flow. By combining cell-phone mobility data with publicly available databases, the digital twin



aims to provide granular insights into traffic dynamics, addressing the lack of large-scale urban scenarios using traffic microsimulation. Through multi-variable comparison with real measured data, the digital twin seeks to enhance city co-creation and policy formulation, ultimately improving the quality and resilience of Barcelona's urban area.

### *Metrics*

The validation process used various metrics to gauge the model's performance against real-world data. Teleports served as an initial checkpoint, with lower proportions indicating better model performance, and the iSAR approach exhibiting less variability compared to IIDUE. Comparing average travel times between simulated and real scenarios revealed that the iSAR approach closely aligned with measured values, outperforming IIDUE. Examining the hourly distribution of trips provided insights into how well the simulations matched observed patterns throughout the day, with simulations closely mirroring real-world trip distributions and minor deviations attributed to congestion effects. Spatially disaggregated metrics, such as traffic counts based on Monthly Average Daily Traffic (MADT) data, were assessed using linear regression analysis, indicating a strong fit between simulated and real traffic counts, particularly with the iSAR approach. Finally, macroscopic metrics, including Macroscopic Fundamental Diagrams (MFD), offered a qualitative assessment of flow-density relationships, with the obtained MFD exhibiting the characteristic inverse- $\lambda$  form and capacity values consistent with measured capacities for different roadway typologies.

### *Conclusions*

The project's findings highlight significant advancements in large-scale traffic microsimulation, particularly in model validation and performance metrics. While challenges remain, such as accurately reproducing trip distributions, the project's contributions offer valuable insights for urban planning and policy decisions. Further research and addressing existing limitations will enhance the model's realism and applicability, supporting more effective governance and co-creation of cities. The project is ongoing, with active development and refinement of the traffic microsimulation model for Barcelona, including ongoing research efforts in calibration, evaluation, and comparison of simulation techniques.

## **6.2 Aigües de Barcelona's Digital Twin for Water Management**

### *Objective*

Aigües de Barcelona, the company responsible for managing water supply and treatment in the Barcelona metropolitan area, has implemented cutting-edge digital twin technology to enhance its water distribution system. This initiative aims to provide real-time monitoring and predictive analytics to improve water quality management. The digital twin allows continuous assessment of the water network, helping to identify and address issues

such as trihalomethane (THM) levels, which can exceed regulatory thresholds due to environmental changes. By integrating data from various sensors and monitoring devices, the project seeks to optimize water treatment processes, ensuring regulatory compliance and efficient resource allocation. The primary objective is to leverage digital twin technology to enhance water quality management and operational efficiency within the Barcelona metropolitan area. Collaboration between Aigües de Barcelona, technology providers, and research institutions aims to achieve real-time water quality monitoring, predictive maintenance, operational optimization, and resource management. [21]

### *Metrics*

The evaluation of the digital twin model for Aigües de Barcelona's water management involves several technical metrics. Sensor accuracy and calibration metrics are crucial, ensuring the reliability of real-time data inputs into the digital twin model. Predictive analytics accuracy evaluates the model's effectiveness in forecasting potential issues within the water distribution system. Water quality indices measure various parameters, including THM levels, turbidity, and pH, ensuring compliance with regulatory standards. Operational efficiency metrics analyze the performance of water treatment and distribution processes, focusing on energy consumption and chemical usage. Resource management metrics assess water loss rates, usage patterns, and the balance between water supply and demand. Response time metrics measure the system's speed in detecting, analyzing, and responding to potential issues. These technical metrics ensure the digital twin provides a robust and reliable tool for enhancing water management operations, improving water quality, and supporting sustainable resource management in Barcelona.

### *Conclusions*

The Aigües de Barcelona digital twin project represents a significant advancement in water management technology. The initial proof of concept demonstrated the potential of digital twins in real-time monitoring and predictive analytics to enhance water quality and operational efficiency. Moving forward, the project promises to facilitate evidence-based decision-making for water management authorities. By harnessing digital twin technology, cities like Barcelona can better anticipate challenges, optimize resource allocation, and improve the sustainability and reliability of their water supply systems. The project's current state, involving collaboration with key stakeholders and ongoing development, underscores its commitment to continuous improvement and innovation in water management.

### 6.3 Barcelona's Global urban Digital Twin initiative: Evaluating the 15-Minute city model

#### *Project overview & Objectives*

The Barcelona City Council, in collaboration with the Barcelona Supercomputing Center – Centro Nacional de Supercomputación (BSC-CNS), is developing a groundbreaking digital twin tool aimed at revolutionizing urban planning on a global scale. This initiative seeks to create a scalable digital twin platform capable of replicating any city worldwide, providing comprehensive insights into urban environments. [22] By utilizing the power of digital twin technology, this project will offer a detailed and dynamic virtual representation of Barcelona's urban landscape, including transportation networks, public facilities, green spaces, and utilities infrastructure. Managing to interview one of the collaborators from the BSC, the project has gained deeper insights and access to more detailed project information.

The project's ambition requires significant development and maturity. Initial results have focused on evaluating the 15-minute city model in Barcelona, demonstrating the tool's potential in urban planning and sustainability. These findings have helped shape the broader goals of the project, showing its capability to facilitate efficient urban development and promote sustainability on a larger scale.

The Barcelona Urban Digital Twin project stands out due to its scale, sophistication in data integration, and potential to generate invaluable insights for sustainable urban development. The initiative utilizes advanced technologies and the computational power of MareNostrum, one of the world's most powerful supercomputers, to process the vast amounts of data required for real-time updates and complex simulations. This enables urban planners and policymakers to make informed decisions, anticipate future scenarios, and improve the overall quality of life for citizens, based on analyses of millions of data points.

The project is financed by European funds, reflecting its significance and potential impact on urban planning and sustainability. With this funding, the project involves over 25 collaborators, including universities, technology providers, and city stakeholders. This extensive collaboration ensures a comprehensive approach to urban planning, incorporating diverse expertise and perspectives.

The primary goal of this project is to develop a scalable digital twin tool that integrates advanced data analytics, IoT technologies, and real-time data processing. This comprehensive platform aims to facilitate informed decision-making and sustainable urban planning on a global scale. A key aspect of this project is the initial focus on evaluating the 15-minute city model in Barcelona. This involves analyzing the accessibility of public facilities and services to determine compliance with the model. The digital twin will be used to simulate and visualize urban scenarios, focusing on transportation networks, public facilities, and green spaces. Insights from this analysis will be used to refine the tool and enhance its applicabil-

ity to other cities worldwide, promoting healthier, more vibrant communities and addressing climate change through reduced emissions and improved urban resilience.

During the development of this project, various challenges have been encountered so far, particularly in the integration of real-time data. Managing the continuous influx of data from numerous sources, including municipal databases, sensor networks, and GIS, is complex and requires sophisticated data management and processing techniques. The project also faces challenges in ensuring the accuracy and reliability of the digital twin, which involves rigorous calibration and validation processes.

The project's future prospects include expanding the digital twin's capabilities and integrating more interrelated data sets to enhance its robustness and analytical power. As the project progresses, it aims to develop advanced simulation techniques and machine learning algorithms to provide even more precise and valuable insights for urban planning and policy development.

This ambitious initiative represents a significant step forward in leveraging digital twin technology for urban planning and sustainability. By providing a comprehensive and dynamic virtual representation of urban environments, the Barcelona urban Digital Twin project aims to facilitate evidence-based decision-making, optimize resource allocation, and enhance the resilience and sustainability of cities worldwide.

#### *Strategic Justification*

Now that real applications of Digital Twin technology have been examined, it is convenient to choose to align my practical case with the "Barcelona's Global urban Digital Twin Initiative." This decision is driven by the need to illustrate the practical application of digital twin technology in urban planning and sustainability, thereby enhancing theoretical insights with concrete examples. The Barcelona Urban Digital Twin project stands out due to its comprehensive and forward-thinking approach to addressing climate change and promoting sustainability. By leveraging advanced data integration and real-time analysis, this initiative aims to create a detailed virtual representation of Barcelona's urban environment, encompassing critical components such as transportation networks, public facilities, green spaces, and utilities infrastructure.

The project's alignment with the 15-minute city model, which ensures all essential services are accessible within a short walking or cycling distance, is particularly compelling. This model aims to reduce reliance on private vehicles, decrease traffic congestion, and lower emissions, directly addressing climate change.

Additionally, by promoting local accessibility, it fosters healthier lifestyles and vibrant communities. The project's sophisticated use of real-time data integration provides urban planners with the tools needed for informed, data-driven decision-making. This capability is crucial for monitoring urban dynamics, optimizing resource use, and addressing challenges as they arise, significantly contributing to the city's resilience and adaptability.

bility in the face of environmental challenges. This project's comprehensive scope and innovative approach make it an ideal case study to evaluate the effectiveness of Digital Twin technology as a tool in achieving urban sustainability.

### Metrics

The validation process used various metrics to gauge the digital twin's performance against real-world data. Accessibility metrics assessed the coverage and travel times to public facilities, ensuring compliance with the 15-minute city model. Transportation metrics analyzed traffic flow and congestion levels, comparing simulated scenarios to actual conditions. Environmental metrics evaluated green space distribution, air quality, and noise levels. Technical metrics measured the accuracy of real-time data integration, the performance of predictive analytics, and the platform's operational efficiency and scalability. These metrics collectively ensured a comprehensive evaluation of the digital twin's effectiveness in urban planning and sustainability efforts.

### Results & Conclusions

The initial results from the analysis of the 15-minute city model in Barcelona indicate that the city largely complies with the model's principles. Utilizing the digital twin technology, the project mapped out the accessibility of essential services and infrastructure within a 15-minute walking or cycling distance. The results, visualized in the provided image, show that most areas in Barcelona have good coverage of basic services such as public transit, healthcare facilities, green spaces, and educational institutions. These findings suggest that Barcelona is well on its way to achieving the 15-minute city model, enhancing urban livability and sustainability. The digital twin has proven effective in identifying gaps and areas for improvement, allowing for targeted urban planning interventions.

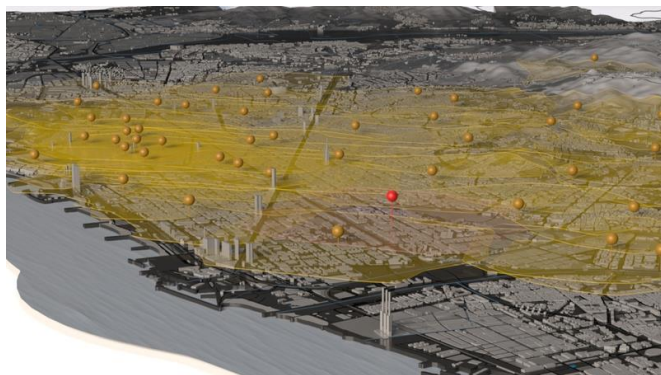


FIG. 1: VISUALIZATION OF THE 15-MINUTE CITY MODEL ANALYSIS IN BARCELONA.

The Barcelona urban Digital Twin project, as evaluated through the ESG sustainability checklist, demonstrates its capacity to achieve comprehensive urban sustainability

and resilience. Firstly, digital twin technology optimizes energy usage and transportation efficiency, reducing greenhouse gas emissions. By simulating various scenarios, it supports decisions that minimize environmental footprints. The 15-minute city model, analyzed through the digital twin, shows how localizing services reduces vehicle reliance and emissions. Additionally, the digital twin enhances resource efficiency in water, energy, and waste management, promoting circular economy practices and renewable energy integration.

The digital twin improves public health by optimizing traffic flows and promoting green infrastructure, reducing pollution and enhancing air quality. The 15-minute city analysis ensures good coverage of essential services, promoting healthier lifestyles. By mapping accessibility and identifying underserved areas, it ensures equitable access to urban services. The technology fosters community engagement through interactive platforms, aligning developments with local needs. It also supports job creation and economic growth by promoting innovative urban solutions.

Additionally, digital twin facilitates collaboration among government agencies, private sector, academia, and the public, ensuring a multidisciplinary approach to urban planning. Robust data security measures protect sensitive information, ensuring compliance with data protection regulations. The digital twin also adheres to relevant laws and standards, promoting sustainable urban development.

To conclude, the practical case of the Barcelona Urban Digital Twin project showcases the transformative potential of digital twin technology for urban planning on a global scale. By creating detailed virtual representations of urban environments, this technology can significantly enhance resource management, public health, and overall sustainability. The project's collaborative approach and integration of vast real-time data sets demonstrate how digital twins can enable informed, proactive decision-making and foster resilient urban development. Overall, the Barcelona Urban Digital Twin project aligns with the ESG sustainability checklist, demonstrating its effectiveness in addressing environmental, social, and governance challenges. By supporting informed decisions, optimizing resources, enhancing public health, promoting inclusivity, and ensuring transparency and compliance, digital twin technology proves to be a powerful tool for sustainable and resilient urban development. The 15-minute city analysis highlights its potential to enhance urban planning and sustainability efforts.

## 7 CONCLUSIONS

This project has comprehensively examined the transformative potential of Digital Twin technology in urban planning and sustainability. Beginning by establishing a robust theoretical framework to understand the foundational aspects of Digital Twins, focusing on their engineering principles, sustainability, and climate change implications. Following this, the project conducted an in-depth case study analysis, evaluating three significant Digital Twin projects with a particular focus on a detailed investigation of one. This approach allowed to assess the implementation and impact of Digital Twins on urban sustainability from multiple perspectives. The project also involved practical engagements, such as site visits and discussions with experts, particularly from the Barcelona Supercomputing Center (BSC), to gain firsthand insights into the real-world applications and limitations of Digital Twins.

Regarding the two primary questions presented at the beginning of this project—whether Digital Twins are the key to future-proofing our cities and if they can provide the solutions needed to make urban areas more sustainable, resilient, and livable—the findings affirmatively support a techno-optimistic outlook. Digital Twins represent a significant advancement in urban planning and management, capable of driving substantial improvements in sustainability and resilience. However, it is crucial to acknowledge that while the technology holds great promise, it is not a perfect solution. The interviews with the BSC expert highlighted that Digital Twins are ultimately tools with inherent limitations. They require substantial data inputs, sophisticated modeling, and ongoing maintenance. Moreover, the success of Digital Twins in promoting sustainability depends significantly on the intentions and actions of those who deploy them. In uninterested or misaligned hands, the sustainability aspects of Digital Twins could be neglected, reducing their efficacy.

Looking towards the future, Digital Twins have the potential to become even more integrated with advanced technologies like artificial intelligence and machine learning, further enhancing their predictive and optimization capabilities. The convergence of these technologies could lead to smarter, more responsive urban systems that are better equipped to handle the complexities and challenges of modern cities. Moreover, as edge computing and cloud-based solutions become more prevalent, the accessibility and scalability of Digital Twins will increase, enabling even smaller cities and organizations to leverage this technology for sustainable development.

Finally, in reviewing the project's objectives, it is possible to confidently conclude that we have met them comprehensively. The establishment of a theoretical framework provided a solid foundation for understanding Digital Twins and their relevance to urban sustainability. The in-depth case study of Barcelona offered valuable insights into the practical applications and benefits of the technology. Most importantly, the evaluation of Digital Twins' effectiveness in addressing urban challenges confirmed their potential as a transformative tool for

sustainable urbanization. The project has not only achieved its goals but also contributed to the broader discourse on innovative solutions for the future of our cities.

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10 ANNEXES

ANNEX I: ESG SUSTAINABILITY CHECKLIST

Criteria		Requirement
Environmental Impact		
Reduction in Greenhouse Gas Emissions		Digital Twins should optimize energy usage, improve transportation efficiency, and manage urban infrastructure to reduce emissions.
Resource Optimization		Enhance efficiency in water, energy, and waste management, promoting circular economy practices.
Promotion of Renewable Energy		Support the integration of renewable energy sources, facilitating the transition to sustainable energy.
Impact on Biodiversity		Ensure minimal negative impact on ecosystems and contribute to biodiversity enhancement.
Social Impact		
Improvement in Public Health		Improve air quality, reduce pollution, and enhance public health through better urban planning.
Accessibility and Inclusivity		Promote equitable access to urban services and infrastructure.
Community Engagement		Involve community input and engagement, ensuring developments meet local needs and preferences.
Job Creation and Economic Development		Support the creation of green jobs and sustainable economic growth.
Governance		
Transparency and Accountability		Maintain high levels of transparency in data usage and decision-making processes.
Stakeholder Collaboration		Facilitate collaboration among government agencies, private sector, academia, and the public.
Data Security and Privacy		Implement robust measures to protect sensitive data.
Regulatory Compliance		Ensure compliance with regulations and standards.

FIG. 2: ESG SUSTAINABILITY CHECK LIST



## **ANNEX II: INTERVIEW NOTES WITH BSC COLLABORATOR ON BARCELONA'S GLOBAL URBAN DIGITAL TWIN INITIATIVE**

Interviewee is a data analysis member focused on urban data analysis. Their role combines political science, statistics, and computational analysis, integrating technical aspects with social dimensions. The project is driven by a global trend towards evidence-based policies, aiming to save costs, improve efficiencies, and enhance decision-making, funded by European recovery funds post-COVID.

Collaboration includes multiple companies like TomTom and Wisi, and involves over 25 collaborators including universities and Eurocities. The project is divided into layers: data models, simulations, protocols, data collection, and frontend exploitation. The initial phase is a pilot focusing on the 15-minute city model.

Significant technical and theoretical challenges include data integration and planned machine learning integration. Data is stored in the cloud, with cybersecurity and data management being critical. Potential negatives include misinterpretation of results and limitations in available data. Capacity building and staff training are emphasized.

The project will evolve over the next decade, enhancing simulation techniques and machine learning capabilities, and expanding data sets to improve analytical power. It aims to facilitate informed decision-making and sustainable urban planning, offering a dynamic representation of urban environments to improve the quality of life for citizens and urban resilience. The initial version is expected to complete by the end of 2025, with full development anticipated to extend over ten years or more. Communication across teams handling backend, data storage, and standards is crucial, emphasizing the importance of the social dimension in technical projects.